



**INCLUSIVE TERMS AND CONDITIONS**

Rates are stated in Australian Dollars.

The rate and conditions applied to the total rental are determined by the date of rental commencement and the renting location.

**RENTAL PERIOD**

Rates are calculated on 24-hour periods (1 day). For additional hours, an extra day will be charged and is payable direct to Avis by the renter.

**RATES INCLUSIONS:**

- **Vehicle Registration Fee (VRF)**
- **Administration Fee:** approximately 3.5%. Fee also applies to any additional items not included in the rate which are payable directly to Avis at time of rental.
- **Goods & Services Tax (GST):** Tax rate is 10%. Also applies to any additional items not included in the rate which are payable directly to Avis at time of rental.
- **Premium Location Surcharge (PLS)/ Concession Recovery Fee (CRF):** Fee may also apply to any additional items which are payable directly to Avis at time of rental. The fee varies between locations and may be calculated at up to 30%.
- **Loss Damage Waiver:** Please refer to the Insurance section of these Terms & Conditions for further information.

**Kilometre Allowance:** As defined on the Avis Australia Tour Programme Location Listing, the following kilometre allowance will apply:

APPLICABLE VEHICLES	KILOMETRE ALLOWANCE
ECMR	<p><i>Metropolitan &amp; Country Locations:</i> Rates include unlimited kilometres</p> <p><i>Remote Locations (excluding Northern Territory):</i> Rates include 100 kilometres per day. Excess kilometres are charged at 27.5c per kilometre.</p> <p><i>Northern Territory:</i> Rates include unlimited kilometres</p>
CCAR	
ICAR	
SCAR	
FCAR	
GDAR	
FWAR	
FVAR	
CFAR	
IFAR	
FFAR	
PFAR	

**VEHICLES**

Vehicle types are given for descriptive purposes only and may vary by location. Reservations are confirmed by vehicle group and NOT by specific make or model. Not all vehicle groups are available at all locations.

**AGE REQUIREMENTS**

ECMR, CCAR, ICAR, SCAR, CFAR vehicles—Minimum 21 years of age  
FCAR, GDAR, FWAR, FVAR, IFAR, FFAR, PFAR—Minimum 25 years of age

A surcharge applies for renters between 21 – 24 years of \$27.50 per day. This is paid to Avis by the renter at the time of rental. No maximum age applies.

**INSURANCE**

**Loss Damage Waiver:** Loss Damage Waiver is the insurance coverage (included in the rates) provided on the rental vehicle and Third Party Property, which is subject to the excess. Loss Damage Waiver is subject to the terms and conditions detailed on the rental agreement.

**Standard Accident Excess:** When an Avis vehicle is involved in an accident **zero excess is applicable providing the vehicle is used in accordance with the terms and conditions of the rental agreement and the laws of the state. Failure to adhere to the terms and conditions and laws of the state will result in the renter being responsible for all damage and costs associated with the vehicle.**

APPLICABLE VEHICLES	EXCESS
ECMR	
CCAR	
ICAR	
SCAR	
FCAR	
GDAR	
FWAR	\$0 (zero)
FVAR	
CFAR	
IFAR	
FFAR	
PFAR	

**Please note:** The renter must always pay to Avis the following costs

and fees: The cost of repairing any:

- ❑ Overhead Damage—damage to the Vehicle or property of any third party caused by the Vehicle coming into contact with anything above the top of the door seal and the top of the front and back windshields.
- ❑ Underbody Damage - damage to the Vehicle caused by the Vehicle coming into contact with anything below the bottom of the door seal and the bottom of the front and rear bumper bars.
- ❑ Water damage to the Vehicle
- ❑ Damage to the Vehicle or to the property of any third party caused by a breach of the Rental Agreement.

- ☒ Damage to a tyre or an Accessory not attributable to normal wear and tear

The cost of any professional cleaning or odour extraction incurred by Avis because the driver or another person has been smoking in the Vehicle during the Rental Period and/or a reasonable administrative fee reflecting the cost of making arrangements for professional cleaning or smoke extraction.

### **DRIVERS LICENCE REQUIREMENTS**

Avis Australia will rent to drivers that present a current drivers licence and have had that licence for 12 months. Avis Australia will not rent to any person on a Provisional or Probationary licence. If foreign licence is in a language other than English, it must be accompanied by an International Drivers Permit (containing an English translation).

### **ADDITIONAL DRIVERS**

Additional Driver fees will apply to each individual additional driver - with the exception of the lead driver's spouse.

- ☒ \$5.00 + GST per day, per additional driver
- ☒ Max charge of \$25.00 + GST per additional driver (5 day max charge)
- ☒ It is essential that proof of a valid driver's licence is provided and that the additional driver signs the rental agreement.
- ☒ The Spouse of the Lead Driver includes someone (of any gender) they are married to or in a relationship with.

### **RESTRICTED DRIVING ROADS / AREAS**

The below detailed driving restrictions apply to rentals on Avis Tour Rates. Should the Avis vehicle be driven over the restricted roads / areas detailed below, or on the Rental Agreement, Avis Insurance will be void. Vehicle hire is subject to satisfactory road and weather conditions at all times.

#### **General**

The vehicle must only be used on roads that are properly formed and constructed as sealed, metalled or gravel roads (Unless the Vehicle is a 4 wheel drive vehicle). All vehicles, including vehicle groups IFAR & PFAR, cannot be driven on beaches or through streams, dams, rivers or floodwaters.

Vehicles rented from Mainland Australia may not leave the Mainland and be taken to Tasmania or any other island.

There are a number of roads in Northern Territory and Western Australia that are access roads to Aboriginal communities, driving is not permitted in these areas without an approved permit.

#### **Tasmania / Victoria / New South Wales / ACT**

Vehicles may not be driven above the snow line in Tasmania, New South Wales and Victoria – being Jindabyne in New South Wales and Bright in Victoria, from the beginning of June until the end of September. Vehicles rented in Tasmania may not be taken to the Mainland and vice versa.

Vehicles may not be taken to Bruny Island, unless noted as an exception.

## **Queensland**

Vehicles may not be driven beyond Chillagoe in a westerly direction or beyond Normanton in a southerly direction.

All vehicles may be driven on the main road to Cooktown. If driven off main road or north of Cooktown insurances may be void. PFAR only may be driven on the coast road from Cape Tribulation to Cooktown. If driven north of Cooktown insurances may be void. Vehicles may not be driven on the Birdsville Track.

Vehicles may not be taken to Fraser Island. Vehicles can be taken on Magnetic Island

## **Western Australia**

Rentals commencing in Western Australia, south of Exmouth, may not be driven north of Exmouth unless a one way rental has been confirmed as per the One Way Rental Policy. PFAR only may be driven on Tunnel Creek Road, Windjana Gorge Road, Cape Leveque Road & Spring Creek Track to the Bungle Bungles.

Vehicles may not be driven on the Gibb River Road (Kimberley), unless noted as an exception.

It is not recommended to travel on any road other than main highways 1 and 96 north of Geraldton. Mine access roads in the Pilbara are private roads and cannot be driven on.

## **South Australia**

Vehicles may not be driven on the Oodnadatta track.

Vehicles may not be taken to Kangaroo Island, unless noted as an exception.

## **Northern Territory**

Vehicles may not be driven on the Jim Jim Falls, Twin Falls Roads (Kakadu) or Tanami Track.

IFAR and PFAR only permitted on The Mereenie Loop Road. Other vehicles are not permitted to drive on this road - as per the warning signs at each end of the road.

## **Driving through the Northern Territory and Western Australia - FCAR, FWAR, IFAR and PFAR only.**

**Note that this does not apply to one way rentals that have been confirmed under the “One Way Rentals – Into / Out of Northern Territory and Western Australia” section of these terms and conditions.** When rented from Queensland, New South Wales, Australian Capital Territory, Victoria and South Australia, FCAR and FWAR, IFAR and PFAR can only be driven through the Northern Territory or Western Australia and vice versa during the dry season months April to November. Should assistance be required during this time it may not be possible. Should other vehicle categories be driven into the Northern Territory or Western Australia, or through the Northern Territory or Western Australia insurance will be void. It is essential that Avis are advised that rental commencement of the Avis vehicle will be driven through the Northern Territory or Western Australia so insurance cover can apply. Standard insurance restrictions will apply.

## **ADDITIONAL INFORMATION**

Should the current tax legislation, State or Federal, be revised, or Avis' operating costs increase due to the introduction of any tax revisions, Avis reserves the right to amend all charges. All rates and charges are subject to 10% GST if not already shown as included.  
Frequent Flyer / Traveller points are not applicable to rentals on Tour Rates.

### **Miscellaneous Charges**

Vehicle Registration Fee, Administration Fee, Concession Recovery Fee or Premium Location Surcharge, One way rental fees, kilometre charges, petrol deposit and tax are subject to change without prior notification.

### **Optional Charges**

Child Safety Seats, Portable GPS and any other additional products purchased at time of rental are subject to change without notification and generally cannot be included in the Travel/ Tour Voucher and are payable directly to Avis at the time of rental. Rates here include GST but optional charges may also attract an Administration Fee and Concession Recovery Fee or Premium Location Surcharge.

Child Safety Seats – Available on request at a rate of \$7.70 per day, \$38.50 per week, to a maximum charge of \$77.00 per rental. This is payable directly to Avis at time of rental.  
Child Booster Seats – Available on “Request” at a rate of \$5.50 per day, \$27.50 per week and to a maximum charge of \$55.00 per rental. This is payable directly to Avis at time of rental.

Portable GPS Units – Available on request from selected locations. A rate of \$12.08 per day, \$84.62 per week and to a maximum charge of \$120.89 applies and must be paid to Avis at time of rental. The standard accidental Loss Damage Waiver and Excess Reduction do not cover loss of, or damage to the GPS unit. A separate charge will apply. One way rentals for GPS units are on a request basis only and a one way charge may apply.

### **Tolls**

A number of motorways and city link roads in Sydney, Melbourne and Brisbane are electronic tolls only and do not have toll booths. All renters must provide a credit card or debit card to enable The Roads & Maritime Services (RMS) to directly charge the applicable toll fees. For further information please refer your customer to an Avis Rental Sales Agent on collection of their vehicle.

### **Deposits**

All rentals are subject to a deposit at the time of vehicle collection to cover miscellaneous/optional charges and may also have to cover the applicable insurance excess and a \$100.00 fuel bond. A credit or debit card is required. Avis Australia accepts all major credit cards. Debit cards will be accepted if they meet the following requirements: Be issued by a recognised bank, Display the Visa or MasterCard logo and hologram, Display the Cardholder Name and Display the Card Number. Prepaid and Reloadable Debit Cards as well as Travel Cards and EFTPOS cards **will not** be accepted.

The amount of the deposit is not debited to the card at rental collection; an authority only is taken until the conclusion of the rental when any applicable charges will be debited. All renters must provide a credit card or approved debit card to enable the Roads & Maritime Services (RMS) to directly charge their applicable toll fees.