

Terms And Conditions

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Age Information

At corporate and participating licensee locations in Canada, Avis will rent to customers between the ages of 21-24 with a valid credit card and driver's license. There is a 25.00 CAD per day underage surcharge for renters 21-24. Additionally, the following restrictions will also apply for renters between the ages of 21-24: Renters of luxury cars, mini-van, 12-passenger vans, specialty cars, full size SUV's and premium SUV's will not be permitted. In the Province of Quebec, the minimum age policy for all renters is 21 years with and under age fee of \$25.00 CAD per day.

In the Province of Saskatchewan, the minimum age policy for all renters is 18 years and there is no underage fee. Minimum age and underage surcharges can vary by location. It is best to check with the reservation team on the minimum age policy and restrictions at the location you are renting from if you are under 25.



Additional Drivers

At the time of rental the additional driver must:

- Be at least 25 years of age
- Present a valid driver's license
- Complete and sign an additional driver form
- Present valid credit identification (acceptable charge card or debit card, or a valid foreign passport and return ticket)
- An additional driver fee will apply (10.00 CAD per day per driver at most Canadian locations).

The following must also be at least 25 years of age but are exempt from the additional driver fee and are not required to complete and sign an additional driver form:

- Renter's employer or regular fellow employee while on company business
- Renter's spouse or domestic partner
- Disabled renters who have completed a non-licensed renter form



Payment Options

Avis accepts most major credit cards as credit identification at time of rental including:

- Avis Charge Card
- American Express
- ATT Capital Canada
- Carte Blanche
- Diners Club International
- Discover
- GE Capital
- JCB
- MasterCard
- PHH
- Sears Canada
- Visa

At the time of rental we will request an authorization on your charge card for the estimated rental charges plus 20% or a minimum of 350.00 CAD. While this hold is in place the funds will not be available for your use. When the rental is over we will process the reversal but the bank may take time to post it back to the account. Some locations may not accept each of the referenced cards

Debit Cards

Debit cards are not accepted at time of rental as credit identification.

Debit, cash or check cards can be used at the end of rental for payment of rental charges.

Prepaid debit or gift cards are not acceptable methods of credit identification to pick up a car at any location. One of the above mentioned cards must be presented. Prepaid debit/gift cards are accepted at time of return only.



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Taking your vehicle outside the Country

Based on availability a car can be driven from Canada into the United States. Cars are not allowed into Alaska or Mexico.

Please note the following exceptions:

- o Cars rented from Regina or Moosejaw are not allowed to be driven into the United States.
- o Cars rented from the Atlantic Provinces (NS, NB, PE & NF): Unlimited KM rates only apply if traveling within these provinces. Travel outside of these provinces are subject to a restricted mileage/km allowance and an additional fee will also apply. Check directly with the counter for full details.



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Waiver and Protection Options

Purchase of Loss Damage Waiver (LDW) is optional. Acceptance of Loss Damage Waiver reduces the responsibility to the amount shown below.

City or Province	LDW Declined	LDW Accepted
Magog	Full Value	250.00 CAD all groups
Barrie	Full Value	Zero deductible all groups
Moose Jaw		
Regina		
Sioux Lookout		
Thunder Bay		
Prince Albert	Full Value	700.00 CAD all groups
Red Lake	Full Value	500.00 CAD all car groups
All corporate and participating licensee locations	Full Value	300.00 CAD groups A,B,C,D and E 500.00 CAD all other groups

Loss of Use

The customer may also be responsible for reimbursing Avis for the revenue lost by not being able to use the car while it is being repaired or not recovered due to theft (referred to as Loss of Use).

LDW Buyout

Purchase of LDW Buyout in conjunction with LDW to reduce the customer's liability for the vehicle to 0.

Damage to people and their property

Public Liability covers injury or death to a third party (persons outside the Avis vehicle). Property Damage covers damage to property other than the Avis vehicle and the renter's, driver's or passenger's property. Public Liability and Property Damage coverage are included in the rates at no additional charge.

The liability insurance limits are 200,000 CAD per occurrence, per accident at most locations in Canada.

Exceptions:

- Province of Quebec: 50,000 CAD per occurrence, per accident
- Province of Nova Scotia: 500,000 CAD per occurrence, per accident

Personal Accident Insurance (PAI)

Personal Accident Insurance is optional and provides accidental death and medical expense benefits to the renter and all passengers on the Avis car.

PAI Benefits to the Renter (24 hours a day during the rental)

- \$100,000 CAD Accidental death/dismemberment
- PAI Benefits to the Passengers (while in the car or entering/exiting the vehicle)
- \$10,000 Accidental death/dismemberment

Personal Accident Insurance Plus (PAI Plus)

PAI Plus is designed to meet the needs of renters who require extended amounts of insurance coverage. PAI Plus also includes:

- Emergency Transportation
- Emergency Accommodations
- Towing
- Legal Defense
- Road Hazard Coverage

Personal Effects Protection (PEP)

PEP insures the personal belongings accompanying the renter and immediate family members who are traveling with the renter. Items must be for personal use and not used in business. Certain types of personal effects are not covered under this policy, such as motorcycles, boats and motors, currency, coins, deeds, bullion, stamps, securities, tickets or documents.

PEP Benefits

The maximum coverage per individual is \$500 CAD per claim, excluding a 25.00 CAD deductible. Maximum coverage for all individuals of \$1,500 CAD excluding the 25.00 CAD deductible.



Driving License and ID Requirements

A valid driver's license from the country of residence and an acceptable credit or debit card is required (see the Payment Options section for more information) An International driving permit is also required for licenses with a non-roman alphabet.

Renters who have indicated a country of residence outside of the United States or Canada will be required to present the following at the time of rental to qualify for the quoted rate:

- A driver's license and passport issued outside of the United States or Canada
- A return airline ticket



Fuel Charges

The vehicle is rented with a full tank of gas and must be returned with a full tank of gas or there will be a charge for refueling. If you have refueled please keep your receipt for verification purposes.

Most locations offer a prepaid gas option to purchase a full tank at market value which allows the customer to return the vehicle without a full tank of gas. There is no refund for unused gas.

If the vehicle is driven less than 125 kilometers there is an additional refueling fee unless a gas receipt is presented at the time of return.



Extended Roadside

Extended Roadside offers fast, dependable rescue service for our renters for a daily charge. It is offered to our customers at time of rental and provides roadside assistance for lost keys and remote entry device lockouts, flat tire service, towing (if the vehicle is inoperable), jump starts and emergency fuel delivery (up to 3 gallons).

The cost of replacing a key for most vehicles is at least \$100. Locksmith charges range by area. In addition to the cost of keys, there is a tow charge or delivery fee that can range from \$50 to \$250 depending on the distance. By accepting the Extended Roadside Service you won't have to worry about incurring additional expense for the listed items while on the road.



One Way Rentals

Based on availability one-way rentals are allowed between cities within Canada. A one-way fee may apply.

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Returns

If you want to extend the rental or wish to return the vehicle to a different location please contact us as soon as possible. At the latest, this should be before the end date and time on your rental agreement. You will be advised whether the change is possible and any additional costs when you call.

If you fail to extend your rental you will be charged the prevailing pay at location prices for the extra days as well as a late return administration fee of \$10 for each day or part of a day until the vehicle is returned.

If you return the vehicle to a different location than you agreed to at time of rental your rate could default to a different rate available on the day you return the vehicle and a one way fee will be applied.

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